



"Trendy Food and Fun"

Northern Italy 8 day





Tour number: 102056-ITALY8N-TATW

Visiting: Florence, Cinque Terre, Parma, Modena, San Marino, Rimini, Bologna, The Mall Shopping Village, San Gimignano, Siena, and Montecatini

Complimentary gift: Cinque Terre train tickets!

Guaranteed Departure Dates:

(Monday) 2024: March 25th, April 29th, June 24th, August 26th, October 7th, November 11th, December 16th

Meeting point: Day 1: Group Hotel

Adult tour fee:

€1298 per person (double occupancy), € 1808 for single room occupancy

Child tour fee:

€ 1098 per person (2-11 years old) sharing room with two adults without bed

€ 998 per person (0-2 years old) sharing room with two adults without bed

Tour fee includes:

Cinque Terre train tickets, tour bus transportation, 7 nights in three-four stars hotels with continental breakfast, sightseeing tours, tour guide

Tour fee does not include:

lunch and dinner, admission tickets to attractions, flight tickets, any visa fees, airport transfers, optional activities, tips for tour guide (€ 10 each person per day), other additional expenses



Italy

Tour Highlights:

- **Decoding Italy:** Experience the charm of the Renaissance, a theme exhibition park of gourmet food, a high-end fashion brand shopping village, and the Ferrari Museum of Super Cars.
- **Leisure Exploration:** Explore the microstate of San Marino, the picturesque landscape of the "Cinque Terre, Five Fishing Villages," and the Adriatic Sea's resort destination, Rimini.
- **Distinctive Towns:** Siena, the most beautiful mountain town in Tuscany; Modena, the capital of supercar engines; and Parma and Bologna, renowned for their culinary delights.
- **Culinary Specialties:** Signature tripe sandwich, Chianina beef steak, Parma ham, Parmigiano Reggiano cheese, balsamic vinegar, red wine, Bolognese meat sauce pasta and World Champion Ice Cream.



DAY 1
Monday

Home City → Rome (Group Hotel)

Your enjoyable journey starts from the moment you land at Rome (FCO/CIA) airport. Airport pickup service: a foreign driver will pick you up according to your actual flight arrival time and send you back to the hotel to get rest.

Reference hotel: iH Hotels Roma Z3**** or similar **Meals:** not included.

Note: Today is a free activity day. You can choose to go to the hotel on your own or use the airport pickup service: €55 per person (calculated for a minimum of two persons).



DAY 2
Tuesday

Rome (Group Hotel) → Florence (280km)

Capture the elegant posture of Florence to your heart's content! From the square of Michelangelo on the hill, you can enjoy the panoramic view of the beautiful scenery. Roaming the city's famous landmarks: Cathedral of Santa Maria del Fiore, the medieval arch bridge Ponte Vecchio over the Arno River, Basilica of Santa Croce where Michelangelo, Leonardo da Vinci, and the famous physicist Galileo are buried, after experiencing the charm and influence of the Renaissance, queue up at the 'Central Market' to taste the specialty snack: tripe sandwich. Don't miss the iconic SMN Pharmacy at the hundred-year-old monastery, which feels like a museum and an art gallery. Rub the bronze boar fountain: Fontana del Porcellino and make a wish to come back to Florence soon. For dinner, it's recommended to try the local specialty: Chianina beef charcoal-grilled steak. Accommodation: Florence nearby city.

Reference hotel: The Gate Hotel**** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 3
Wednesday

Florence → Cinque Terre (by train) → Pontremoli (205 km)

Scenic Tour destination: Free Cinque Terre Train Tickets! Tour participants can take the train and freely shuttle between the five small fishing villages, one of the most popular tourist destinations in Italy. The deep blue and beautiful seawater, set against the distinct cliffs and colorful houses, is truly a breathtaking sight. Along the Ligurian coastline, the colorful houses against the backdrop of the blue sky, white clouds, and turquoise sea weave a picturesque dreamlike scene. Please note: visitors entering the Cinque Terre must not wear flip-flops or sandals! Wearing flip-flops can easily cause injuries during hiking. The local government spends a lot of money rescuing injured tourists from the mountains every year, so there are fines imposed on tourists wearing flip-flops when entering the Cinque Terre. Please pay special attention to this regulation. Accommodation: Nearby mountain town.

Reference hotel: Albergo Roma*** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



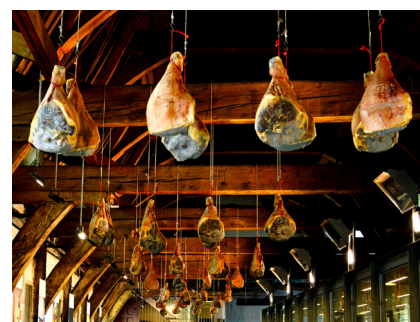
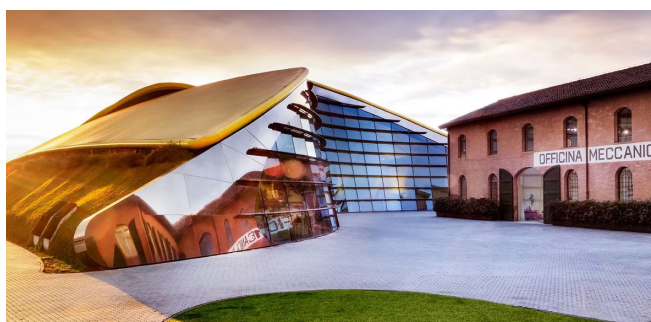
DAY 4
Thursday

Pontremoli → Parma → Modena (150 km)

A Day of Gastronomy and Shopping: Visit the Parma Ham Factory, a protected designation of origin product under the European Union, for a self-guided tour of the production process and explore the delicious secrets. Explore Parma city: its charming Renaissance-style architecture, seemingly casual yet meticulously crafted, is very eye-catching. In the afternoon, reach the 'Motor Valley' in Modena, named so because many famous Italian sports car manufacturers like Ferrari, Lamborghini, Pagani, and Maserati have their factories here. Ferrari enthusiasts can visit the Ferrari Museum in the city and purchase souvenirs related to supercars. For those who appreciate the Italian charm, take a leisurely stroll in the city – free time for activities – and also buy the local specialty, balsamic vinegar, along the way.

Reference hotel: Hotel San Giovanni*** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 5

Friday

Modena → San Marino → Rimini → Bologna (300 km)

The world's fifth smallest country, the country within a country, the Republic of San Marino, covers an area of only 61.2 square kilometers. It is completely surrounded by Italy, and its three hilltop fortresses served as the main defense barriers in ancient times. Today, let us explore this place and satisfy everyone's curiosity about this country. Rimini: a local holiday destination, with a 15-kilometer-long sandy beach along the Adriatic Sea, is the most famous attraction where visitors can relax on the paid beach chairs and enjoy the beautiful sea and sky views. The historic city center here, with its Romanesque and 18th-century most beautiful buildings and squares, is also loved by tourists. We will also take you to Rimini's market, where you can truly experience the Italian way of life.

Reference hotel: Hotel San Giovanni*** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 6

Saturday

Bologna → Impruneta (114km)

Bologna, the culinary capital, is the birthplace of the world-famous Bolognese sauce pasta. In the year 1088 AD, the world's first university, the University of Bologna (Università degli studi di Bologna), was founded here, renowned for its law and medical programs. You will walk in a city adorned with the most complete medieval towers in Italy, magnificent churches, and extensive porticoes, making it one of the most beautiful cities. Explore the essence of Italian cuisine: spanning 25 acres, it is an Italian culinary theme park with 7 themed areas, offering numerous attractions, many paid activities, and free performances, ensuring an eye-opening experience. Accommodation: Accommodation: Nearby mountain town.

Reference hotel: Bellavista Impruneta*** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 7
Sunday

Impruneta → The Mall Outlet Firenze → San Gimignano → Siena (155 km)

The Mall Outlet Firenze, a shopping village featuring exquisite fashion brands, covers renowned Italian and international high-end fashion brands, including Gucci, Prada, Fendi, and Bottega Veneta. Here, not only old collections are sold, but even the recently out-of-season styles are available. Of course, the older the design, the bigger the discount! There are often additional discounts on seasonal items. Around noon, head to the City of Towers - San Gimignano, where the ancient city has a thriving business. It still retains 14 tall towers. Visiting here is not only about sightseeing but also trying the award-winning World Champion Gelato. Later, proceed to Siena, known for its characteristic Italian hilltown features: plenty of sloping stairs! Despite the ups and downs, the scenery is truly magnificent! Key attractions include the Piazza del Campo, known as one of the most beautiful squares, and the Siena Cathedral, which combines both Romanesque and Gothic architectural styles. Accommodation: nearby mountain town.

Reference hotel: Agriturismo La Torre di Monsindoli*** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 8
Monday

Siena → Montalcino → Rome (250 km) (designated date; can connect to "goEUgo" Green Line Group Hotel)

Like in the movie *Under the Tuscan Sun*, the tour bus shuttles through vineyards and picturesque villages, allowing you to experience the rural life of the Tuscan people. Montalcino, one of the wine-producing areas in Italy, is the most prosperous homeland of red wine in Tuscany. The top red grape variety produced here, Brunello, translates to black beauty in the local dialect. In 1980, Montalcino's Brunello received the DOCG certification. To this day, Montalcino's Brunello has become one of the most precious varieties among Italian red wines. We will visit the city and local wineries, exploring the perfect blend of fine wine and scenic landscapes. After the tour, we will drive back to Rome. The tour ends at the Rome Tiburtina Railway Station around 18:30.

Note:

1. NO accommodation is included on the last day of the tour. The arrival time at Rome is for reference only, and will be based on the actual traffic situation on that day. In case of delays, it is not disputable and does not constitute any grounds for compensation claims.
2. Roma Tiburtina railway station. Address: Piazzale della Stazione Tiburtina, 00162 Roma
3. Transfer service from the drop-off point to airport or to the Green Line group hotel - is available for an additional fee of 55 euros per person (based on a minimum of two people).

In order to make the journey more fulfilling and exciting, some of the attractions and programs along the way are listed as below. To facilitate tour members in managing their budgets more easily, please see the following prices of some major attractions, dining fees, and suggested self-paid programs for reference.

Tour members can decide whether to participate in meals, attractions, or self-paid programs according to their personal preferences. It is not compulsory to attend the optional activities, however, each person must pay a total of 10 euros as tips for the guide and driver per day. The ticket prices for attractions are for reference only and the actual ticket prices at the official site of the attraction will prevail. City sightseeing taxes and accommodation taxes must be collected, so please pay in cash to the tour leader according to the price list, otherwise, tourists will not be able to take the bus for city sightseeing, and the price is the same for all.

► Attraction ticket prices

Parma Ham Guided tours & tasting: Parma Ham, Parmigiano Reggiano, a glass of wine, water and bread	€ 25.00
Museo Enzo Ferrari	€ 22.40
Classic Tasting: 3 x Wine tasting + cold cuts & cheeses	€ 25.00

► Optional Activities

Signature tripe sandwich (Panini con Lampredotto)	€ 5.00
Florentine Steak Menu (Salad, homemade pasta, 1 Kg Florentine steak for 4, dessert and wine)	€ 35.00
Cinque Terre ferry boat	€ 39.00
San Marino Cable Car	€ 5.00

► City sightseeing tax for tourists (Compulsory)

Rome Overnight City Tax + City Entrance Tax	€ 10.00
Florence Overnight City Tax + City Entrance Tax	€ 15.00
Cinque Terre City Entrance Tax + Overnight City Tax	€ 10.00
Bologna City Entrance Tax + 2 Overnight City Tax	€ 15.00

► Tipping

Tipping Standard: After joining the tour, tipping should be paid in cash to the tour guide.	€ 10.00 per day
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The above prices are for reference only. In the event of any changes, no further notice will be given, and all adjustments will be based on the on-site price tag or the published price at the time. (The above price list was updated in August 2023.)

Smart Tips

1. G Tour: NO sharing room service!! Southern Italy tour will not be able to provide pre- and post- hotel services.
2. G Tour: Each tour has different itinerary! Please refer to “Booking Details”.
3. Recommendation: suncare products, swimwear, comfortable walking shoes, windbreaker.
4. Important Note: Tour leader and hotel details will be sent 1 week before departure date via email. An invitation of joining the WeChat group chat will be sent as well.
5. Airport or Green Line Hotel drop off service: € 55 per person one way (a minimum of 2 persons).
6. Travel Overview: The scenery along the way is like a postcard. Everything you can eat consisted of Italian specialties, fine wines, and delicacies. Starting from the Renaissance city of Florence, we traveled along the winding mountain towns and vineyards, heading towards Tuscany, a region characterized by Renaissance churches, ancient cities, wine, and ham. It's a place perfect for relaxation and unwinding, with abundant natural and cultural beauty. It's truly not to be missed.



Registration Instructions and Liability Terms

► Registration Instructions

1. When registering, please provide all required information accurately and clearly on the registration form. Please also pay a deposit of no less than 30% of the tour cost. If the departure date is less than 30 days from the time of registration, the full tour cost must be paid.
2. When registering, you must have a valid travel document (passport) with at least 6 months or more of validity.
3. When registering, the agent travel agency cannot promote prices lower or higher than those listed in the price list (including tour fees and single room surcharges). Otherwise, complaints arising from this will not be the responsibility of our company!
4. When registering, please read the following information carefully on what is included and what is excluded in the fees:

Included in the fees:

- (1) 3-4 stars hotel accommodation, based on shared twin room with private facilities
 - Continental breakfast included
 - European hotels may be modest in size, and not provide complimentary bath toiletries.
 - Please bring your own toiletries.
 - Due to moderate European climate, hotels may not be equipped with standard air conditioning.
- (2) Sightseeing and orientation tours on modern air-conditioned coaches and Cinque Terre train tickets.
- (3) English and Chinese speaking tour manager and licensed coach driver.

Costs not included in the fees:

- (1) Various insurances, travel documents, and visa fees, Airport transfers.
 - (2) Optional programs and activities not included in the itinerary. (For more details, please refer to the "Consumer Guide".)
 - (3) Tips: A total of € 10 per person per day for local tour guides and drivers. (Same amount for adults and children)
 - (4) International airfares between the customer's departure and return destinations, and any fees charged by the airline for baggage exceeding the weight or size limit.
 - (5) Personal expenses of customers, such as lunch and dinner during the trip, hotel room drinks, telephone, laundry services, or compensation for losses.
 - (6) Additional expenses incurred due to circumstances beyond the control of the company, such as strikes and transportation delays.
5. When registering, please read carefully and understand the cancellation and refund policy before registration: if you need to cancel your reservation for any reason or under any circumstances after registration, the following rules will apply to compensate for expenses:
 - 31 days prior to departure date – Full Refund
 - 16-30 days prior to departure date – 50% of tour prices
 - Less than 16 days prior to departure date – NO REFUND

Registration Instructions and Liability Terms

6. Please understand that our company cannot assist guests in sharing rooms. Guests who stay alone will be charged single room supplement fee. (Accommodation in a single room.)
7. We are not able to provide pre- and post-tour hotel accommodation services.
8. If there are two adults and one child (2-11 years old) joining the tour, the child can be charged at the child rate and treated as not occupying a separate bed, but must share a room with two adults. If there are two adults and two children, the price will be charged as four adults. The two rooms will be arranged with one adult and one child per room, and the children will have their own beds. The price charged will be the same as that for adults.
9. For individuals under the age of 18, pregnant women, or seniors aged 70 or above, they must be accompanied by at least one adult relative who is under the age of 65 in order to participate in the tour. Additionally, pregnant women or seniors aged 70 or above must sign a "Participation Agreement and Waiver of Liability" at the time of registration for the protection of both parties. We also recommend that pregnant women or seniors purchase appropriate insurance products before joining the tour.
10. Once a reservation has been made, full payment must be done no later than 30 days before the departure date. Failure to pay on time and in full may result in cancellation of the reservation by the company.
11. After registering successfully through the system, please send the relevant group tickets to the customers via the system. However, the ticket must be based on the ones provided by our company. If the travel agency creates its own ticket, any additional information or terms added or deleted will not be related to our company. Our company reserves the right to pursue all responsibilities.
12. Our company reserves the right to accept or reject any registration, without the need to provide any reasons or explanations.
13. Please provide accurate email address and mobile phone number when registering, so that we can reply and send confirmation messages in the future.
14. For customers who need to purchase air tickets to join the tour, please purchase the air tickets only after receiving the "booking confirmation".
15. The "tour voucher" contains information related to join the tour, including an "emergency phone number". Please be sure to print and bring it with you. It must be presented for verification when boarding.
16. The ferry company reserves the right to change or cancel routes and ports of call, and therefore will not be responsible for any losses or impacts on the itinerary caused by such changes.
17. In the event of inclement weather, rough seas, or other unforeseeable or unavoidable circumstances that prevent shore excursions, neither the ferry company nor our company will provide any compensation, and customers may not object.



Registration Instructions and Liability Terms

► Liability Terms

1. Our company only acts as an agent for airlines, hotels, transportation or other travel agencies to provide services. In case of loss of personal property, accidental death, or additional expenses incurred due to natural disasters, accidents, mechanical malfunctions, transportation delays, fire, strikes, wars, political instability, uncontrollable events, and government regulation changes, our company and its agents are not responsible and bear no liability to the tour members or customers listed in the itinerary or individual bookings.
2. The transportation and hotels used by our company, such as planes, ships, trains, or buses, have different regulations to ensure passenger safety and prevent luggage loss, and each agency is responsible for their own rules. In case of luggage loss, accidental injury, or property damage, our company is not responsible and bears no liability, and the resolution will be based on the regulations of each agency involved.
3. In case of unforeseeable circumstances such as adverse weather conditions, strikes, typhoons, lost documents, unexpected hotel occupancy, flight cancellations or delays, political instability, epidemic or any other force majeure event that requires changes or cancellations of any travel program, accommodation or transportation, the company shall have the full authority to handle the situation accordingly. In such cases, participants shall not use the forementioned circumstances as an excuse to oppose or demand compensation. Participants shall be responsible for any losses or additional costs incurred as a result of the event.
4. Participants must abide by the laws and regulations of each country and are strictly prohibited from carrying private goods for profit or illegal items. Entry and exit regulations are based on individual countries, and if a person is refused to enter any countries by customs officers for any personal reasons, the company shall not be responsible for any resulting losses or expenses incurred during the rest of the journey. The participant shall bear all costs related to transportation and accommodation and shall not hold the company responsible.
5. In any situations and any locations, if theft occurs and results in the loss of money and personal belongings, our company, drivers, tour leaders, and guides will not be held responsibilities. It is the responsibility of each participant to safeguard their own personal belongings and identification documents.
6. If a participant is late and unable to catch the scheduled flight or bus, our company will not hold responsibilities and will not provide any refunds.
7. If a COVID-19 test is required for travel purposes, the cost of the test will be the responsibility of the participant.
8. Due to different bus models, we may not be able to accommodate participants using wheelchairs. Therefore, it is regret to inform that we cannot accept wheelchair users to join our tour. (Note: For "private group tours", please inform us before receiving a quote.)
9. Our company reserves the right to publicly display participant's portraits taken during the tour. We will capture activities and moments during the trip for promotional purposes.

Tour rules and regulation notices

1. As the space for luggage on the tour bus is limited, each passenger can only carry one piece of luggage with them (luggage not exceeding 30 KG, with the sum of three sides not exceeding 158 cm). If a passenger carries more than one piece of luggage (if there is enough space in the luggage compartment), an additional € 5 will be charged as porter service fee per luggage per day. Thank you for your understanding and sorry for any inconvenience that may occurred.
2. European tours are different from other countries in the world. Most tourist attractions cannot be reached directly by tour buses and tourists will be required to walk to the attractions. If a passenger has limited mobility, they may have to wait on the bus at some attractions and cannot visit some attractions together with the group. Loss of attractions cannot be used as a reason to request compensation or refunds. Please pay attention and think about it thoroughly before joining the tour. Once you have registered and confirmed your participation, it also means that you accept our company's terms and conditions.
3. The driver and tour leader serve the participants wholeheartedly, providing explanations of attractions, taking care of all aspects of the tour, and working hard. Please show your appreciation by giving them a tip before the end of the trip. According to European customs, each participant should give a basic tip of € 10 per day to the driver and tour leader.
4. Please present your tour ticket for boarding at the designated assembly point on time. The latecomers will not be waited, and the tour fee will not be refunded if he/she could not catch the bus. Our company is not responsible for any consequences. In case of emergencies, please call the emergency phone number provided.
5. Participants are responsible for bringing and carrying valid travel documents (passport), electronic health codes, and visas with a validity period of at least six months from the departure date. In any case or for any reason, if the participant is refused to enter any countries by the immigration authorities (customs), our company is not responsible, and any losses incurred are the responsibility of the participant. The tour fee will not be refunded.
6. Please avoid bringing valuable items and precious jewelry. Valuables and documents should be carried with you at all times and kept under your own supervision. Our company, drivers, and tour leaders are not responsible for any loss that may occur.
7. Tour members must abide by the laws and regulations of each country, and it is strictly prohibited to carry private goods for profit and illegal items. Smoking is prohibited in all public places and indoor buildings (including hotel rooms) in Europe, with fines of up to thousands of euros, so please abide by the law. In recent years, some famous buildings (attractions) in Europe have promulgated legislations banning visitors from sitting on the ground to rest or eat, which is not only considered rude but may also be prosecuted.
8. Meals and admission tickets during the trip are at your own expense. Please refer to the consumption guide to calculate and bring a suitable amount of local currency for use on the way. Please bring your own private medicines if necessary.
9. In any case or for personal reasons, if a tour member requests to leave on their own, return individually or leave the tour midway, our company will assist in making arrangements. However, our company will not be responsible for any indirect or direct cost losses incurred due to delays in transportation or other circumstances that result in missing the pre-arranged itinerary or accommodation.

Tour rules and regulation notices

10. Any tour participants who intentionally obstruct the tour leader's work, endanger the safety of others, or affect the normal activities and interests of the group, the tour leader has the right to cancel their tour qualification, request the participant to leave the group depending on the specific situation or with the consent of the majority of the tour participants. The remaining balance of the unfinished part of the journey will not be refunded, and any actions taken by the participant after leaving the group will not be related to the company.
11. If the flight or bus is delayed due to a malfunction or traffic congestion, resulting in itinerary changes or canceled programs, tour participants may not use the forementioned circumstances as an excuse to oppose or withdraw from the tour. In case of bad weather, strikes, or unexpected accidents that cause delays in the itinerary, tour participants may not demand compensation or refund of tour fees.
12. The itinerary is for reference purposes only. The company will make appropriate arrangements and adjustments based on the actual situation regarding the tour program, accommodation location, and other issues. The possibility of canceling programs due to the closure of attractions or local holidays cannot be ruled out. Tour participants are expected to accept and may not object.
13. If any participant deliberately obstructs the work of the tour leader, jeopardizes the personal safety of others, affects the normal activities and interests of the group, the tour leader has the right to cancel his/her qualification to join the group, order the participant to leave the group, and the remaining journey fees will not be refunded. Any actions taken after leaving the group will not be related to our company.
14. The tourist transportation and hotels used by our company, such as airplanes, ships, trains, or buses, have various regulations for the safety of participants and issues such as lost luggage, accidents, and property damage. These situations will be handled based on the regulations established by each institution and will not be related to our company. We recommend that participants purchase travel insurance and luggage insurance on their own. For details on how to purchase insurance, please contact the travel agency you registered with or our company directly.
15. Due to the fact that the bus model may not be able to accommodate wheelchairs, we regret that we cannot accept applications from those who use wheelchairs to join the tour. (Note: "Private tour groups" need to be notified before the quotation is made)
16. The temperature difference between day and night in Europe is substantial, the annual average temperature exceeds 30 degrees for less than two months, and European countries have strong environmental protection awareness. Therefore, hotels in Europe may not have standard air conditioning.
17. Our company has the right to publish the portrait of participants for promotion purposes. We will take photos of the activities during the trip.
18. If the number of participants is small, goEUgo has the right to combine guests of different languages on the same tour bus.

Shuttle Service Notices

1. Airport shuttle service is a team-oriented transportation service. The driver is only responsible for the transportation from the airport to the hotel. The driver is not responsible for any other matters related to the group.
2. Guests who have booked the shuttle service should confirm their name and mobile phone number provided at the time of booking as soon as they receive the ticket, and ensure that the phone can be answered while roaming in Europe.
3. Guests need at least 30-45 minutes to retrieve their luggage and clear customs upon arrival at the airport. The driver will arrive at the airport 30 minutes after the guest's flight arrives.
4. The waiting time of the driver for the airport pick-up service shall not exceed 90 minutes after the scheduled arrival time of the flight. If the waiting time exceeds 90 minutes, the driver will not be responsible for leaving. If the driver needs to return to the airport to pick up guests again, a new fee will be charged. In the event of a sudden delay by the airline that the driver was not notified of, the fee will not be refunded, and the guest will need to claim compensation from the airline on their own.
5. Regardless of whether luggage needs to be retrieved, please follow the instructions for the baggage claim belt number to proceed to the immigration hall and do not search for exits randomly. The driver will be waiting at the designated flight arrival exit with a name sign of the registered guest. If the guest cannot find the driver holding their name sign at the arrival exit, please do not panic and stay in the original location, and immediately call the emergency phone +31-681-938-039 for inquiries.
6. If guests become aware of flight delays, changes, or cancellations, please send an SMS and call the emergency phone +31-681-938-039 for changes as soon as possible. We will try our best to change the pick-up time for the guest. However, we cannot guarantee that changes can always be made, and once changes cannot be made, the fee cannot be refunded. Guests must claim compensation from the airline themselves. If assistance is needed after the guest's arrival, please call the emergency phone to contact us.
7. The airport transfer service will be arranged 4 hours before the flight departure time to prevent guests from missing the flight. If unexpected situations such as traffic jams occur during the airport transfer process or situations that cannot be controlled, we will do our best to assist guests in resolving emergency situations. However, if guests cannot board the flight on time due to such circumstances, it is entirely unrelated to our company and we do not assume any responsibility.
8. Each guest is allowed to take up to two pieces of luggage (one carry-on bag and one checked-in bag). If the number of luggage exceeds the baggage allowance, an additional service fee of 20 EUR per luggage will be charged.

Accommodations notes

1. Day 1: Guests should check in at the hotel front desk under the name "goEUgo Limited" and provide their tour voucher and passport to complete the check-in process.
2. Please note that international hotels, especially European hotels, usually only allow to check-in after 03:00 pm. If guests arrive early, the hotel room may not be available due to cleaning. Guests can rest in the hotel lobby or leave their luggage at the front desk and go out to explore the city. They can return to check-in after 3:00 pm. Thank you for your understanding.
3. Day 1: In the evening of pre-accommodation, tour guide will contact the guests about the exact departure location and time, and other details for the tour next day. If guests are not in their rooms, the guide will also leave a note for them. The breakfast time is usually at 07:00am, which is also a great opportunity to meet with the tour guide and other guests.
4. If guests encounter any problems during the check-in process at the group hotel, please call the emergency phone number (+31-681-938-039).

Airport pickup service and drop off

This service is only provided for the convenience of the guest.

€ 55 per person per way (minimum 2 pax) transfer from/to airport or to the "Green Line" group hotel

Remarks:

1. Shuttle service is only available from Rome Airport (FCO/CIA) to group hotel on the 1st day or from group hotel to from Rome Airport (FCO/CIA) the day the tour ends.
2. Service hours from 7am till 10pm, out of these hours, extra fee of €20pp per way will be charged.
3. This service is limited to at least 15 days before departure date.
4. The transfer service from group hotel to the airport will be arranged 4 hours prior to the assigned departure time of flight.
5. Out of the pick-up point or service hours, please make arrangement by yourselves or send request by email to info@gegeu.com

Other Info

1. Without goEUgo confirmation, bookings are invalid. Please purchase flight tickets only after receiving booking confirmation.
2. Tour vouchers must be issued by goEUgo, if agents use their own voucher with additional information or terms, goEUgo reserves all rights to decline responsibility.
3. We do not provide any transportation arrangements (such as flights) for participants to travel to the tour country. The company is not responsible for any transportation delays or incidents before joining the tour.

