



Egypt Ancient & Modern Exploration

10 Day Tour

Enjoy Full 9 Nights Five-Star *** Accommodation!**



Includes: 4-day Nile River cruise, 2 nights resort stay in the Red Sea area, Air Ticket Cairo to Aswan, ★Entrance tickets to attractions, Edfu ancient city horse carriage, Meals, Airport transfer services



Tour number :102051-Egypt10-TATW

Guaranteed Departure dates: (Wednesday)

2024: January 3rd, February 7th, February 28th, April 17th, May 29th, July 3rd, July 31st
September 4th, October 2nd, October 30th, *December 25th

Meeting point: Day 2: 09:00am Cairo Group Hotel

Adult tour fee:

€ 1598 per person (double occupancy), € 2138 for single room occupancy

Child tour fee:

€ 1298 per person (2-11 years old) sharing room with two adults without bed

€ 1098 per person (0-2 years old) sharing room with two adults without bed

Attention:

* Christmas New year's vacation packages *December 25th *Supplement - per person: € 400

Tour fee includes:

One-way flight ticket Cairo to Aswan, Nile River cruise , ★ Entrance tickets to attractions, Edfu ancient city horse carriage, three meals per day (except on airport transfer days), tour bus transportation fees, 9 nights of 5-star Cruise and hotel accommodations, tour guide, airport transfer services, 2 bottled water per day

Tour fee does not include:

Flight tickets, any visa fees, optional activities, Tips for tour guide (\$ 15 USD each person per day), other additional expenses



Egypt

Tour Highlights

- **Classic exploration:** Pyramids, Sphinx, ancient temples, old and new Cairo cities
- **Special arrangements:** Sightseeing along the Nile River, leisure and entertainment on the Red Sea coast, airport transfers
- **Enjoy comfort:** Experience full five-star accommodation! Luxury cruise + beach resort + five-star hotels
- **Diverse cuisine:** Local Egyptian cuisine, rich Chinese food, and special buffets.

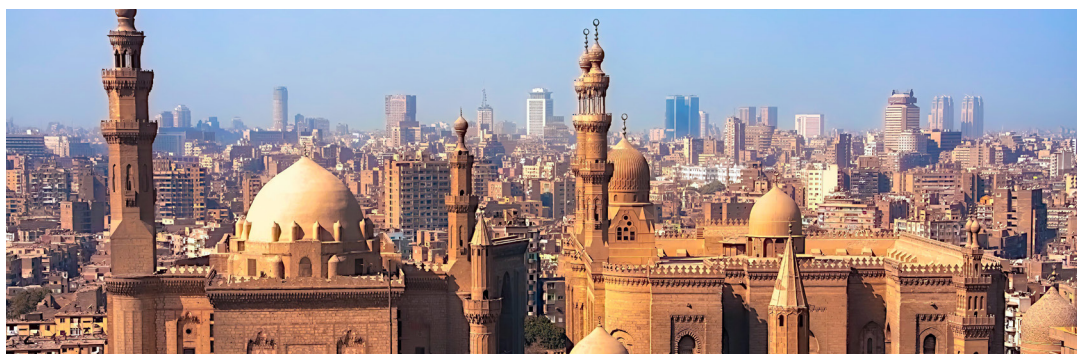


DAY 1
Wednesday

Cairo Airport (CAI) → Group Hotel

Your pleasant journey begins the moment you land at Cairo Airport (CAI). Airport transfer service: A foreign driver will meet you according to the actual arrival time of your flight and take you back to the hotel for rest. Note: Today is a free day, and meals are self-catered. (Complimentary) Airport transfer service: An English-speaking representative will be waiting at the aircraft gate holding a sign with your name in Pinyin/English, based on your flight schedule time. He will accompany you through customs, assist with the "landing visa - self-pay \$25" process, help you exchange Egyptian pounds at the bank, assist with getting a local SIM card with internet access, and then transfer you to the hotel for rest.

Reference hotel: Hyatt Regency / Hilton Pyramids 5* or similar



DAY 2
Thursday

Cairo Group Hotel → Giza → Cairo (34km)

After breakfast, you will be transferred to visit the archaeological sites in the Giza tourist area. Explore the famous ★ Giza Pyramid Complex, including the Great Pyramid of Khufu, the Pyramid of Khafre, the Pyramid of Menkaure, and the Great Sphinx. Experience the grandeur of the ancient wonders that still stand today. Following a Chinese-style lunch, proceed to ★ the Egyptian Museum. Admire the countless treasures inside, showcasing the peak of ancient Egyptian prosperity, including the 11kg solid gold mask of the young pharaoh Tutankhamun and a 110kg solid gold coffin. Dinner will be served with local cuisine, and afterward, you will be escorted back to the hotel to rest.

Reference hotel: Hyatt Regency / Hilton Pyramids 5* or similar

Breakfast: Hotel **Lunch:** Chinese cuisine **Dinner:** Egyptian cuisine



DAY 3

Friday

Cairo → Cairo Airport CAI → Aswan → Cruise Port

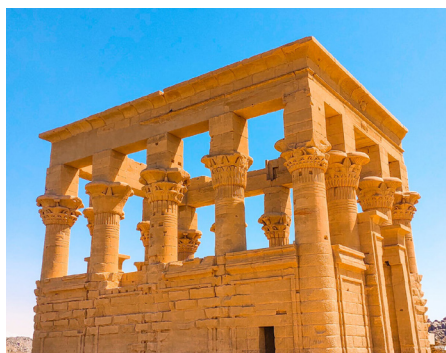
This morning, you will take a flight to Aswan, marking the beginning of a four-day, three-night journey on a five-star Nile River cruise. The cruise offers top-notch facilities and accommodations, ensuring you enjoy a splendid Nile River experience. Upon arrival, you proceed to the cruise ship for check-in. Later, you are driven to the Aswan High Dam and then take a boat to visit the Philae Temple. After the tour, you will return to the pier and board the cruise ship to rest. From the moment you step on board, the friendly staff ensures your cruise journey become a memorable experience. After the morning sightseeing, you could relax in the cruise ship's swimming pool or on the deck. In the evening, you could explore the nearby Aswan Souks on your own. *Optional activity (please refer to the Consumer Guide): Visit the "Nubian Village" in the afternoon.

Reference Hotel: 5-star luxury cruise Princes Sara / Concerto Cruise 5* or similar

Breakfast: Hotel

Lunch: Local cuisine

Dinner: Cruise

**DAY 4**

Saturday

Aswan → Kom Ombo → Edfu

After having breakfast on the cruise, the tour continues from Aswan to Luxor, passing through the Kom Ombo - Edfu area. Upon reaching Kom Ombo, you will disembark to visit the ★ Kom Ombo Temple, also known as the "Double Temple," which is built 2300 years ago on the banks of the Nile River. It is dedicated to the falcon-headed god Horus and the crocodile god Sobek. After the visit, return to the cruise ship and continue the journey to Edfu.

*Optional activity (please refer to the Consumer Guide): Depart at 04:00am for a visit to the Abu Simbel Temple, which is located at the southern part of Aswan. It is the most famous site in Egypt after the Giza Pyramids. In 1968, the temple was dismantled and cut into pieces weighing from 3 to 20 tons. It was then relocated to the west side of its original site, a relocation process that took nearly five years to complete.

Reference hotel: 5-star luxury cruise Princes Sara / Concerto Cruise 5* or equivalent

Meals: Self-service buffet on board the cruise for breakfast, lunch and dinner.



DAY 5

Sunday

Edfu → Luxor

After the cruise ship arrives in Edfu, you will disembark and take a ★ local horse-drawn carriage (about 15 minutes) to visit the ★ Edfu Temple. This temple is renowned for being the most well-preserved ancient Egyptian temple, with its walls adorned with mythological stories about Horus and scenes from ancient life, creating a captivating atmosphere. After the visit, you will return to the cruise ship. The journey then continues to Luxor, passing through the Esna Locks. While passing through the locks, the cruise ship has to slow down and gently navigate through a narrow channel, waiting for the locks to release water. After the excursion, you will return to the cruise ship to enjoy a buffet dinner.

Reference hotel: 5-star luxury cruise Princes Sara / Concerto Cruise 5* or equivalent

Meals: Self-service buffet on board the cruise for breakfast, lunch and dinner.



DAY 6

Monday

Luxor → Hurghada (416 km)

This morning marks the end of the cruise journey. After disembarking, you will visit the hidden treasures on the west bank of the Nile, deep within the cliffs, such as ★ the Valley of the Kings, where giant statues like ★ the Colossi of Memnon stand guard, and the temple of Hatshepsut, Egypt's first female pharaoh. Guided by the tour guide, you will explore the world's largest temple complex, ★ the Karnak Temple, and ★ the Luxor Temple. After the tour, enjoy a local-style Chinese lunch. In the afternoon, drive to the famous Red Sea resort city - Hurghada. After checking in, indulge in a hearty buffet dinner.

Reference hotel: Movenpick Soma bay / Marriott Resort 5* or equivalent

Meals: Breakfast on the cruise, lunch with local Chinese-style food, and dinner at the hotel.



DAY 7

Tuesday

Hurghada

Enjoy a full day of leisure activities, allowing yourself to completely unwind! Revel in the waters, beaches, and sunshine of the Red Sea. You can bask in the sun on the hotel's beach, swim in the sea to observe schools of fish and coral reefs, or participate in various vibrant *optional activities at an additional cost: embark on a boat for diving, take a ride in a submarine or glass-bottom boat to admire the Red Sea coral and marine life. You can also zoom across the desert on a four-wheel-drive motorcycle and much more. There's something for everyone! Find your joy! Experience a true holiday! Relax in a scenic resort-style hotel and listen to the soothing sounds of the Red Sea.

Reference hotel: Movenpick Soma bay / Marriott Resort 5*or similar

Breakfast, Lunch and Dinner: Hotel's restaurant



DAY 8

Wednesday

Hurghada → Cairo (460 km)

After breakfast, you will be driven back to Cairo. Lunch will be at a rest stop on the highway. Around 4:00 PM, arrive at the New Cairo district; this area is part of Egypt's "2030 Vision" plan, serving as the new administrative capital of Egypt, located on the outskirts of Cairo city and spanning 700 square kilometers. It is an ambitious large-scale infrastructure project and will feature the tallest skyscraper in Africa. We will explore the local commercial area of New Cairo, experience the lifestyle of affluent Egyptians, and engage in shopping activities at your leisure. Dinner will be at a Chinese restaurant. After the meal, you will be transferred back to the hotel to rest.

Reference Hotel: Hyatt Regency / Hilton Pyramids 5* or similar

Breakfast: Hotel **Lunch:** Egyptian food **Dinner:** Chinese food



DAY 9
Thursday

Cairo → Group Hotel

Contrasting the new and the old! Having explored the new city yesterday, today you'll immerse yourself in Egypt's historic Islamic Old Town. Accompanied by the guide, visit ★ the Saladin Citadel and the Muhammad Ali Mosque inside the Citadel (a Turkish-style mosque adorned with intricate gypsum carvings). After the tour, enjoy a local lunch. Following the meal, proceed to Coptic Old Cairo to visit the Hanging Church and Khan El Khalili Market, Egypt's largest traditional market dating back to the 14th century. It's a place where you can experience the lives of the people of old Cairo and immerse yourself in the local culture of Egypt. On both sides of the street, you'll find ancient Arabian architecture, and you might even catch a glimpse of the old city walls and gates. Even if you don't plan to shop, this is a great place for photography and leisurely exploration.

Reference hotel: Hyatt Regency / Hilton Pyramids 5* or similar

Breakfast: Hotel **Lunch:** Egyptian or Chinese **Dinner:** Egyptian or Chinese



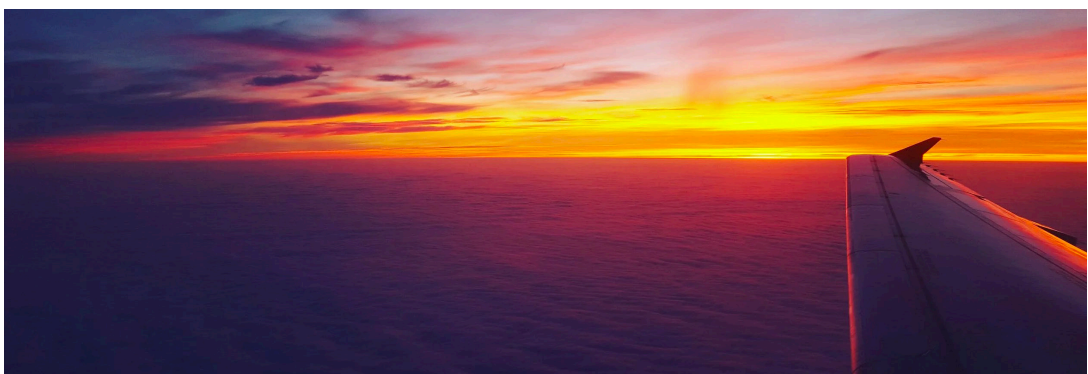
DAY 10
Friday

Group Hotel → Cairo Airport CAI

After breakfast, the check-out time is before 12:00 PM. You can choose to check out on your own and depart from the hotel, or use the airport transfer service (complimentary) today.

Airport transfer service: according to your flight (today's flight only), the airport transfer service will be arranged 4 hours before the flight departure time to prevent missing the flight.

Interchange suggestion: from May to November, you can join the "Morocco Group" after this tour. When placing order, you can consider connecting to the interchange suggestion.



Consumer Guide

In order to make the journey more fulfilling and exciting, some of the attractions and programs along the way are listed as below. To facilitate tour members in managing their budgets more easily, please see the following prices of some major attractions, dining fees, and suggested self-paid programs for reference.

Tour members can decide whether to participate in meals, attractions, or self-paid programs according to their personal preferences. It is not compulsory to attend the optional activities, however, each person must pay a total of \$15 USD as tips for the guide and driver per day. The ticket prices for attractions are for reference only and the actual ticket prices at the official site of the attraction will prevail. Please pay in cash to the guide according to the price list.

► Optional Activities

City	Optional Activities	Rate
Cairo	• Cairo Visit by Night	\$ 50.00
	• Sound and Light Show Pyramids	\$ 70.00
Aswan	• Abu simple Day Tour (Round trip journey takes about 8 hours, and the visiting time is about 1.5 hours.)	\$ 150.00
	• Nubia Village	\$ 80.00
Luxor	• Hot Balloon in Luxor	\$ 140.00
	• Sound and light show Karnak Temple	\$ 70.00
Hurghada	• Safari Trip with Bedouin Dinner+ Jeep Safari + Moto Safari	\$ 90.00
	• Glass Boat 3 hours on the Red Sea	\$ 80.00
	• Snorkling Trip in the Red Sea	\$ 80.00
	• Diving trip for two times	\$ 100.00
	• City View Trip at night	\$ 40.00

► Tipping

Tipping Standard: After joining the tour, tipping should be paid in cash to the tour guide.

\$ 15 USD per day

The above prices are for reference only. In the event of any changes, no further notice will be given, and all adjustments will be based on the on-site price tag or the published price at the time. (The above price list was updated in August 2023.)



Smart Tips

1. G tour: NO share room services! NO pre & post accommodation services provided.
2. G tour: Each tour has different itinerary! Please refer to "Booking Details".
3. Note: Flights from Cairo to Aswan allow only 23kg of checked baggage. If your luggage exceeds this limit, you can store the extra luggage at the hotel in Cairo. However, please do not store valuable items inside the luggage!
4. Note: The passenger's name on the booking should be identical with the name on the passport. Correction fee-EUR 100 for any changes of passengers' info on the flight or cruise ticket may be incurred.
5. Note: Immigration 「Landing Visa」 cost is USD 25. Minors under age-15 cost USD30.
6. Note: Egypt local currency is unwelcome by the local. Only USD CASH is accepted for optional activities and tips.
7. Please bring headscarf or veil to prevent you from sand and wind, thick jacket, swimsuit and small bills USD 1 to service staff.
8. It is not compulsory to participate in desert activities as it has risks. You can choose to join or not according to you own physical condition. Riding Camel is a riskier activity specially from September to November, it is camel mating season, have certain level of risk involved. Please make decision after deliberation. GOEUGO should not hold responsibilities in case of any accidents.
9. In May – November: you can transfer to Morocco itinerary when finish the Egypt tour.
10. Important Note: Tour leader and hotel information will send to you 1 week before departure via email. An invitation of joining the WeChat group chat will be sent as well.
11. **Shopping Reminder: There is a possibility that local guides may promote products in Egypt. The authenticity of these products cannot be guaranteed, and purchasing is entirely voluntary for tourists. If there are recommended products or shopping stores by the local guide, guests are free to decide whether to make a purchase based on their own preferences. Our company does not compel visitors to shop in these stores.
12. During shopping, please take care of your goods and beware of fraud. Please also note that you may be charged if the locals help take photo for you.
13. Egypt Meals: Western Style or Chinese Style, NO drinks included! Day 10 – only breakfast included, self-checkout time is before 12:00pm.
14. Culture Difference: the expectation of services standard is different from anywhere. Please be patient and tolerant, maintaining a good mood.
15. NO free services in Egypt. It is customary to tip (around EGP 10) servers in tourist attractions, services area, toilet, etc.
16. Egypt Visa: please make application by yourself. Passengers holding passports from certain countries will be required to apply visa to travel in Egypt. You can apply on-line in advance or apply "Landing Visa" upon arrival, cost is USD 25. E-Visa - if visa information is required, we will provide the visa information to you after making full payment for your tour.
<https://visa2egypt.gov.eg/eVisa/Home?VISTK=2Y42-6K1Z-ZLD0-FSBY-Y4QO-83FZ-FRZG-LUOL-L0OH-R9V6-P453-LCCR-R64D-H9VB-6I9S-QIVM>

Registration Instructions and Liability Terms

► Registration Instructions

1. When registering, please provide all required information accurately and clearly on the registration form. Please also pay a deposit of no less than 30% of the tour cost. If the departure date is less than 30 days from the time of registration, the full tour cost must be paid.
2. When registering, you must have a valid travel document (passport) with at least 6 months or more of validity.
3. When registering, the agent travel agency cannot promote prices lower or higher than those listed in the price list (including tour fees and single room surcharges). Otherwise, complaints arising from this will not be the responsibility of our company!
4. When registering, please read the following information carefully on what is included and what is not included in the fees:

Included in the fees:

- (1) Hotel: Hotel: Guaranteed to be no less than a locally rated 5-star hotel with private bathroom facilities. Double occupancy is the standard.
- (2) Transportation: A luxury air-conditioned tour bus will be used for land transportation according to the itinerary.
- (3) English and Chinese speaking tour manager and licensed coach driver.
- (4) Inclusions: Three meals per day (except on airport transfer days), ★ Entrance tickets to attractions, Edfu ancient city horse carriage, one-way flight from Cairo to Aswan, cruise and 9-night accommodations, airport transfers, 2 bottled water per day.

Costs not included in the fees:

- (1) Various insurances, travel documents, visa fees and transfer fees.
 - (2) Optional programs and activities not included in the itinerary. (For more details, please refer to the "Consumer Guide".)
 - (3) Tips: A total of \$15 USD per person per day for local tour guides and drivers. (Same amount for adults and children)
 - (4) International airfare between the customer's departure and return destinations, and any fees charged by the airline for baggage exceeding the weight or size limit.
 - (5) Personal expenses of customers, such as lunch and dinner during the trip, hotel room drinks, telephone, laundry services, or compensation for losses.
 - (6) Additional expenses incurred due to circumstances beyond the control of the company, such as strikes and transportation delays.
5. When registering, please read carefully and understand the cancellation and refund policy before registration: if you need to cancel your reservation for any reasons or under any circumstances after registration, the following rules will apply to compensate for expenses:
 - (1) Changes made 31 days or more prior to the departure date without any deductions in fees.
 - (2) Changes made 16-30 days prior to the departure date, after deducting the cost of Ferry transportation and Air transportation, 50% of the rest tour invoice will be deducted for scheduling or cancelling.
 - (3) Changes made 0-15 days prior to the departure date, 100% of the full tour fee will be deducted.

Registration Instructions and Liability Terms

6. Please note that there's NO shared rooms for the Egypt tour. Sole guests will be charged with single room supplement fee. (Accommodation in a single room.)
7. There's NO pre- and post-tour hotel accommodation services provided on Egypt tour.
8. If there are two adults and one child (2-11 years old) joining the tour, the child can be charged at the child rate and treated as not occupying a separate bed, but must share a room with two adults. If there are two adults and two children, the price will be charged as four adults. The two rooms will be arranged with one adult and one child per room, and the children will have their own beds. The price charged will be the same as that for adults.
9. For individuals under the age of 18, pregnant women, or seniors aged 70 or above, they must be accompanied by at least one adult relative who is under the age of 65 in order to participate in the tour. Additionally, pregnant women or seniors aged 70 or above must sign a "Participation Agreement and Waiver of Liability" at the time of registration for the protection of both parties. We also recommend that pregnant women or seniors purchase appropriate insurance products before joining the tour.
10. Once a reservation has been made, full payment must be done no later than 30 days before the departure date. Failure to pay on time and in full may result in cancellation of the reservation by the company.
11. After successful registration through the system, please send the relevant group tickets to the customers via the system. However, the ticket must be based on the ones provided by our company. If the travel agency creates its own ticket, any additional information or terms added or deleted will not be related to our company. Our company reserves the right to pursue all responsibilities.
12. Our company reserves the right to accept or reject any registration, without the need to provide any reasons or explanations.
13. Please provide accurate email address and mobile phone number when registering, so that we can reply and send confirmation messages in the future.
14. For customers who need to purchase air tickets to join the tour, please only purchase the air tickets after receiving the "booking confirmation".
15. The "tour voucher" contains information related to joining the tour, including an "emergency phone number". Please be sure to print and bring it with you. It must be presented for verification when boarding.
16. The cruise company reserves the right to change or cancel routes and ports of call, and therefore will not be responsible for any losses or impacts on the itinerary caused by such changes.
17. In the event of inclement weather, rough seas, or other unforeseeable or unavoidable circumstances that prevent shore excursions, neither the cruise company nor our company will provide any compensation, and customers may not object.



Registration Instructions and Liability Terms

► Liability Terms

1. Our company only acts as an agent for airlines, hotels, transportation or other travel agencies to provide services. In case of loss of personal property, accidental death, or additional expenses incurred due to natural disasters, accidents, mechanical malfunctions, transportation delays, fire, strikes, wars, political instability, uncontrollable events, and government regulation changes, our company and its agents are not responsible and bear no liability to the tour members or customers listed in the itinerary or individual bookings.
2. The transportation and hotels used by our company, such as planes, ships, trains, or buses, have different regulations to ensure passenger safety and prevent luggage loss, and each agency is responsible for their own rules. In case of luggage loss, accidental injury, or property damage, our company is not responsible and bears no liability, and the resolution will be based on the regulations of each agency involved.
3. In case of unforeseeable circumstances such as adverse weather conditions, strikes, typhoons, lost documents, unexpected hotel occupancy, flight cancellations or delays, political instability, epidemic or any other force majeure event that requires changes or cancellations of any travel program, accommodation or transportation, the company shall have the full authority to handle the situation accordingly. In such cases, participants shall not use the forementioned circumstances as an excuse to oppose or demand compensation. Participants shall be responsible for any losses or additional costs incurred as a result of the event.
4. Participants must abide by the laws and regulations of each country and are strictly prohibited from carrying private goods for profit or illegal items. Entry and exit regulations are based on individual countries, and if a person is refused to enter any countries by customs officers for any personal reasons, the company shall not be responsible for any resulting losses or expenses incurred during the rest of the journey. The participant shall bear all costs related to transportation and accommodation and shall not hold the company responsible.
5. In any situation and any location, if theft occurs and results in the loss of money and personal belongings, our company, drivers, tour leaders, and guides will not hold responsibilities. It is the responsibility of each participant to safeguard their own personal belongings and identification documents.
6. If a participant is late and unable to catch the scheduled flight or bus, our company will not hold responsibilities and will not provide any refunds.
7. If a COVID-19 test is required for travel purposes, the cost of the test will be the responsibility of the participant.
8. Due to different bus models, we may not be able to accommodate participants using wheelchairs. Therefore, it is regret to inform that we cannot accept wheelchair users to join our tour. (Note: For "private group tours", please inform us before receiving a quote.)
9. Our company reserves the right to publicly display participant's portraits taken during the tour. We will capture activities and moments during the trip for promotional purposes.

Tour rules and regulation notices

1. As the space for luggage on the tour bus is limited, each passenger can only carry one piece of luggage with them (luggage not exceeding 30 KG, with the sum of three sides not exceeding 158 cm). If a passenger carries more than one piece of luggage (if there is enough space in the luggage compartment), an additional € 5 per piece of luggage per day will be charged as a driver handling fee. We apologize for any inconvenience caused. Note: The Cairo-Aswan flight only allows 23 kg of checked baggage. If the limit is exceeded, the tour members can store the excess luggage at the Cairo hotel, but please do not store valuable items inside!
2. European tours are different from other countries in the world. Most tourist attractions cannot be reached directly by tour buses and tourists will be required to walk to the attractions. If a passenger has limited mobility, they may have to wait on the bus and cannot visit some attractions together with the group. Loss of attractions cannot be used as a reason to request compensation or refunds. Please pay attention and think about it thoroughly before joining the tour. Once you have registered and confirmed your participation, it also means that you accept our company's terms and conditions.
3. The driver and tour leader serve the participants wholeheartedly, providing explanations of attractions, taking care of all aspects of the tour, and working hard. Please show your appreciation by giving them a tip before the end of the trip. According to European customs, each participant should give a basic tip of \$15 per day to the driver and tour leader.
4. Please present your tour ticket for boarding at the designated assembly point on time. The latecomers will not be waited, and the tour fee will not be refunded if he/she could not catch the bus. Our company is not responsible for any consequences. In case of emergencies, please call the emergency phone number provided.
5. Participants are responsible for bringing and carrying valid travel documents (passport), electronic health codes, and visas with a validity period of at least six months from the departure date. In any cases or for any reasons, if the participant is refused to enter any countries by the immigration authorities (customs), our company is not responsible, and any losses incurred are the responsibility of the participant. The tour fee will not be refunded.
6. Please avoid bringing valuable items and precious jewelry as much as possible. Valuables and documents should be carried with you at all times and kept under your own supervision. Our company, driver, and tour leader are not responsible for any loss that may occur.
7. Tour members must abide by the laws and regulations of each country, and it is strictly prohibited to carry private goods for profit and illegal items. Smoking is prohibited in all public places and indoor buildings (including hotel rooms) in Europe, with fines of up to thousands of euros, so please abide by the law. In recent years, sitting on the ground to rest or eat in or in front of some famous buildings (attractions) have been banned in Europe, the mentioned behaviors are not only considered rude but may also be prosecuted.
8. Meals and admission tickets during the trip are at your own expense. Please refer to the consumption guide to calculate and bring a suitable amount of local currency for use on the way. Please bring your own private medicines if necessary.

Tour rules and regulation notices

9. In any case or for personal reasons, if a tour member requests to leave on their own, return individually or leave the tour midway, our company will assist in making arrangements. However, our company will not be responsible for any indirect or direct cost losses incurred due to delays in transportation or other circumstances that result in missing the pre-arranged itinerary or accommodation.
10. Any tour participants who intentionally obstruct the tour leader's work, endanger the safety of others, or affect the normal activities and interests of the group, the tour leader has the right to cancel their tour qualification, request the participant to leave the group depending on the specific situation or with the consent of the majority of the tour participants. The remaining balance of the unfinished part of the journey will not be refunded, and any actions taken by the participant after leaving the group will not be related to the company.
11. If the flight or bus is delayed due to a malfunction or traffic congestion, resulting in itinerary changes or canceled programs, tour participants may not use the forementioned circumstances as an excuse to oppose or withdraw from the tour. In case of bad weather, strikes, or unexpected accidents that cause delays in the itinerary, tour participants may not demand compensation or refund of tour fees.
12. The itinerary is for reference purposes only. The company will make appropriate arrangements and adjustments based on the actual situation regarding the tour program, accommodation location, and other issues. The possibility of canceling programs due to the closure of attractions or local holidays cannot be ruled out. Tour participants are expected to accept and may not object.
13. If any participant deliberately obstructs the work of the tour leader, jeopardizes the personal safety of others, affects the normal activities and interests of the group, the tour leader has the right to cancel his/her qualification to join the group, order the participant to leave the group, and the remaining journey fees will not be refunded. Any actions taken after leaving the group will not be related to our company.
14. The tourist transportation and hotels used by our company, such as airplanes, ships, trains, or buses, have various regulations for the safety of participants and issues such as lost luggage, accidents, and property damage. These situations will be handled based on the regulations established by each institution and will not be related to our company. We recommend that participants purchase travel insurance and luggage insurance on their own. For details on how to purchase insurance, please contact the travel agency you registered with or our company directly.
15. Due to the fact that the bus model may not be able to accommodate wheelchairs, we regret that we cannot accept applications from those who use wheelchairs to join the tour. (Note: "Private tour groups" need to be notified before the quotation is made)
16. Our company has the right to publish the portrait of participants for promotion purposes. We will take photos of the activities during the trip
17. If the number of participants is small, goEUgo has the right to combine guests of different languages on the same tour bus.

Pick-up Service Notices

1. Egypt tour pick up point: aircraft exit – the English-speaking pick-up service representative will be waiting for you at the aircraft exit with signboard (Pinyin/English Name).
2. The pick-up service representative will be holding a sign with your name in Pinyin/English, accompany you through customs, and assist you with the "landing visa - \$25" process before taking you to the hotel.
3. If you cannot find the representative with your name's signboard upon arrival. Please don't be panic, stay at where you are, and call our customer hotline +31-681-938-039.
4. Each customer is allowed to bring up to two pieces of luggage (one carry-on and one checked bag). If you exceed the luggage limit, there will be an additional service fee of 20 euros per piece.
5. Personal pickup service: The waiting time of the driver for the airport pick-up service shall not exceed 90 minutes after the scheduled arrival time of the flight. If the waiting time exceeds 90 minutes, the driver will not be responsible for leaving. If the driver needs to return to the airport to pick up guests again, a new fee will be charged. In the event of a sudden delay by the airline that the driver was not notified of, the fee will not be refunded, and the guest will need to claim compensation from the airline on their own.
6. If guests are informed of flight delays, changes, or cancellations, please send an SMS and call the emergency number (+31-681-938-039) immediately to make changes. We will do our best to adjust the pick-up time for the guests. However, we cannot guarantee the changes. If changes cannot be made, the fee cannot be refunded, and guests need to claim compensation directly from the airline. If guests require assistance upon arrival, please call emergency number to contact us.
7. The airport transfer service will be arranged 4 hours before the flight departure time to prevent guests from missing their flights. If unexpected incidents such as traffic jams occur during the transfer process, which are beyond our control. We will do our best to assist guests in resolving the emergency situation. However, if guests are unable to board the flight on time due to these circumstances, it is entirely unrelated to our company, and we bear no responsibility whatsoever.

OTHER INFO

1. Without goEUgo confirmation, bookings are invalid. Please purchase flight tickets only after receiving booking confirmation.
2. Tour vouchers must be issued by goEUgo, if agents use their own voucher with additional information or terms, goEUgo reserves all rights to decline responsibility.
3. We do not provide any transportation arrangements (such as flights) for participants to travel to the tour country. The company is not responsible for any transportation delays or incidents before joining the tour.

Accommodations notes: (Day 1)

1. Day 1: Guests should check in at the hotel front desk under the name "goEUgo Limited" and provide their tour voucher and passport to complete the check-in process.
2. Please note that international hotels, especially European hotels, usually only allow check-in after 3:00 pm. If guests arrive early, the hotel room may not be available yet due to cleaning. Guests can rest in the hotel lobby or leave their luggage at the front desk and go out to explore the city. They can return to check-in after 3:00 pm. Thank you for your understanding. Besides, check-out time is before 12:00pm.
3. Day 1: In the evening of pre-accommodation, at around 08:00pm-09:00pm, tour guide will contact the guests about the exact departure location and time, and other details for the tour next day. If guests are not in their rooms, the guide will also leave a note for them. The breakfast time is usually at 07:00am, which is also a great opportunity to meet with the tour guide and other guests.
4. If guests encounter problems during the check-in process at the group hotel, please call the emergency phone number (+31-681-938-039).

Airport transfer

This service is only provided for the convenience of the guest.

1. Day 1: According to your flight arrival time, an English-speaking airport representative will hold a sign with your name, accompany you through customs, and assist with the 'landing visa' process before heading to the hotel. Cairo Airport (CAI) only. Pick up time is based on the arrival time of your flight.
2. Day 10: According to your flight, transfer service will be arranged 4 hours before departure time, in case not to miss your flight.
3. Applicable only between CAI Airport and the group hotel arranged by us, airport transfer service is limited to the 'group joining or departing date' – Day 1 & Day 10.
4. The free airport transfer service is only available for flight information provided at least 15 days before the departure date. For those who provide or modify flight information within 15 days, a fee of 75 euros per person per way is required.

